Division of Aging and Adult Services
Presentation Objectives

Participants should leave with an understanding of:

- Why Arizona runs a year-round program
- How Arizona LIHEAP is set up
- How Arizona LIHEAP provides assistance to applicants
- What services are offered
LIHEAP Statute:

• LOW-INCOME HOME ENERGY ASSISTANCE ACT OF 1981 (Title XXVI of the Omnibus Budget Reconciliation Act of 1981, Public Law 97-35, as amended)

• The Secretary is authorized to make grants to states to assist low-income households primarily in meeting their immediate home energy needs.
LIHEAP’s Importance to Arizona

LIHEAP is important to Arizona because Arizona is one of the fastest growing states in the nation – 1.78% in 2020.
Arizona LIHEAP funds are used for two distinct climate zones.

Zone 1
- Cold and elevations range 4,000 – 9,000 ft.
- Coconino, Yavapai, Navajo, Apache, Greenlee, Graham, Cochise, and Santa Cruz Counties

Zone 2
- Hot and dry regions of Arizona
- Mojave, La Paz, Yuma, Maricopa, Gila, Pinal, and Pima Counties
12 Partners Provide LIHEAP in Arizona

Community Action Human Resources Agency (CAHRA)
Geographic Area Served: Pinal County

Maricopa County Human Services Department
Geographic Area Served: Balance of Maricopa County

Western Arizona Council of Governments (WACOG)
Geographic Area Served: Mohave, Yuma, and La Paz Counties

City of Phoenix Human Services Department
Geographic Area Served: City of Phoenix

Gila County Community Action Agency
Geographic Area Served: Gila County

Tohono O’odham Nation
Geographic Area Served: Tohono O’odham Reservation

Southeastern Arizona Community Action Program (SEACAP)
Geographic Area Served: Greenlee, Graham, Cochise, and Santa Cruz Counties

City of Glendale Community Action Program
Geographic Area Served: City of Glendale

Mesa Community Action Network (Mesa CAN)
Geographic Area Served: City of Mesa

Northern Arizona Council of Governments (NACOG)
Geographic Area Served: Yavapai, Navajo, and Apache Counties

Coconino County Community Services Department
Area Served: Coconino County

Pima County Community Action Agency
Geographic Area Served: Pima County
Arizona LIHEAP provides assistance to qualifying applicants throughout the year.

- 12 service providers:
  - Determine eligibility
  - Make payments to energy vendors
Service providers can be:

- Governmental
  - County
  - City
- Quasi-governmental
- Private
- Nonprofit

Each provider has its own assigned area, but they collaborate with each other in a network to assist families and individuals in need.
LIHEAP funds can be used for consumer utility emergencies

- Heating
- Cooling

Applicants may receive a benefit once in a 12-month period, up to a maximum amount.

Applicants may also receive supplemental LIHEAP assistance once within a 12-month period.
Payments to energy vendors for heating and cooling including:

- Electric
- Gas
- Propane
- Wood/Coal
- Pellets
- Water bills related to evaporative cooling for bills incurred from May 1st through October 31st
Supplemental LIHEAP Assistance Requirements

Supplemental LIHEAP:

• is Arizona’s “Crisis” assistance

• requires a shut-off or delinquency notice

• requires an eviction notice if utilities are included in the rent

• may be provided if the household has seven (7) days or less of energy available for portable or pre-pay utility service

Both LIHEAP and Supplemental assistance can be provided at the same time as long as the applicant meets the Supplemental requirements.
The Weatherization Assistance Program has a primary mission of reducing energy costs for income-eligible households (200% of the FPL), while improving the health and safety of the dwelling's occupants.
Short-Term Crisis Services (STCS) provides temporary assistance to low-income families experiencing an emergency need that cannot be met immediately by their own income, and resources to help stabilize an immediate financial crisis.

A dependent child must live in the home.
Neighbors Helping Neighbors (NHN) was established to provide eligible recipients with assistance related to:

- Paying utility bills (to landlords when included in rent)
  - Electric, Gas, Propane, Wood, Coal, Oil
  - Water bills related to evaporative cooling (April 1 - October 21)
- Weatherization
- Conserving energy
- Temporary emergency shelter if needed due to energy related crisis

CAPS coordinate NHN with both the LIHEAP and Weatherization programs
Contact Information

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