



DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*



# Division of Aging and Adult Services

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# Presentation Objectives

Participants should leave with an understanding of:

- Why Arizona runs a year-round program
- How Arizona LIHEAP is set up
- How Arizona LIHEAP provides assistance to applicants
- What services are offered



# Low-Income Home Energy Assistance Program (LIHEAP)

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## LIHEAP Statute:

- *LOW-INCOME HOME ENERGY ASSISTANCE ACT OF 1981 (Title XXVI of the Omnibus Budget Reconciliation Act of 1981, Public Law 97-35, as amended)*
- The Secretary is authorized to make grants to states to assist low-income households primarily in meeting their immediate home energy needs.



# LIHEAP's Importance to Arizona

LIHEAP is important to Arizona because Arizona is one of the fastest growing states in the nation – 1.78% in 2020.



# Arizona Climate Regions

Arizona LIHEAP funds are used for two distinct climate zones.

## Zone 1

- Cold and elevations range 4,000 – 9,000 ft.
- Coconino, Yavapai, Navajo, Apache, Greenlee, Graham, Cochise, and Santa Cruz Counties



## Zone 2

- Hot and dry regions of Arizona
- Mojave, La Paz, Yuma, Maricopa, Gila, Pinal, and Pima Counties

# 12 Partners Provide LIHEAP in Arizona

Community Action Human  
Resources Agency (CAHRA)  
Geographic Area Served: Pinal  
County

Maricopa County Human  
Services Department  
Geographic Areas Served:  
Balance of Maricopa County

Western Arizona Council of  
Governments (WACOG)  
Geographic Area Served:  
Mohave, Yuma and La Paz  
Counties

City of Phoenix Human  
Services Department  
Geographic Area Served: City  
of Phoenix

Gila County Community  
Action Agency  
Geographic Area Served: Gila  
County

Tohono O'odham Nation  
Geographic Area Served:  
Tohono O'odham Reservation



Southeastern Arizona Community  
Action Program (SEACAP)  
Geographic Area Served: Greenlee,  
Graham, Cochise, and Santa Cruz  
Counties

City of Glendale Community Action  
Program  
Geographic Areas Served:  
City of Glendale

Mesa Community Action Network  
(Mesa CAN)  
Geographic Area Served: City of Mesa

Northern Arizona Council of  
Governments (NACOG)  
Geographic Area Served: Yavapai,  
Navajo, and Apache Counties

Coconino County Community Services  
Department  
Area Served: Coconino County

Pima County Community Action Agency  
Geographic Area Served: Pima County



# Year-Round Program

Arizona LIHEAP provides assistance to qualifying applicants throughout the year.

- 12 service providers:
  - Determine eligibility
  - Make payments to energy vendors



# LIHEAP Service Providers

Service providers can be:

- Governmental
  - County
  - City
- Quasi-governmental
- Private
- Nonprofit



**City of Phoenix**  
HUMAN SERVICES DEPARTMENT

Each provider has its own assigned area, but they collaborate with each other in a network to assist families and individuals in need



# Arizona LIHEAP

LIHEAP funds can be used for consumer utility emergencies

- Heating
- Cooling



Applicants may receive a benefit once in a 12-month period, up to a maximum amount.

Applicants may also receive supplemental LIHEAP assistance once within a 12-month period.

# LIHEAP Allowable Categories

Payments to energy vendors for heating and cooling including:

- Electric
- Gas
- Propane
- Wood/Coal
- Pellets
- Water bills related to evaporative cooling for bills incurred from May 1st through October 31st



# Supplemental LIHEAP Assistance Requirements



## Supplemental LIHEAP:

- is Arizona's "Crisis" assistance
- requires a shut-off or delinquency notice
- requires an eviction notice if utilities are included in the rent
- may be provided if the household has seven (7) days or less of energy available for portable or pre-pay utility service

Both LIHEAP and Supplemental assistance can be provided at the same time as long as the applicant meets the Supplemental requirements



# Weatherization Assistance Program

The Weatherization Assistance Program has a primary mission of reducing energy costs for income-eligible households (200% of the FPL), while improving the health and safety of the dwelling's occupants.



# Short-Term Crisis Services

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Short-Term Crisis Services (STCS) provides temporary assistance to low-income families experiencing an emergency need that cannot be met immediately by their own income, and resources to help stabilize an immediate financial crisis.

A dependent child must live in the home.

# Neighbors Helping Neighbors

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Neighbors Helping Neighbors (NHN) was established to provide eligible recipients with assistance related to:

- Paying utility bills (to landlords when included in rent)
  - Electric, Gas, Propane, Wood, Coal, Oil
  - Water bills related to evaporative cooling (April 1 - October 21)
- Weatherization
- Conserving energy
- Temporary emergency shelter if needed due to energy related crisis

CAPS coordinate NHN with both the LIHEAP and Weatherization programs



# Contact Information

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